



SPI

# Software Professionals, Inc.

Accurate

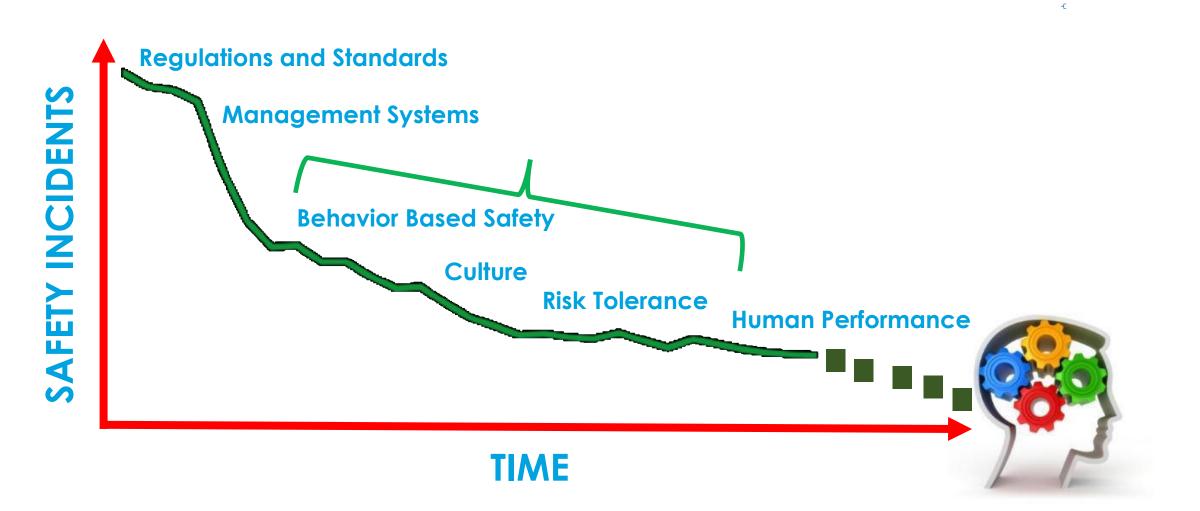
**Responsive** Efficient

# Today's Agenda

### **Topic Highlights**

Behavior Based Safety Perspective Safety Software Solution Leading Indicators COVID-19 Self Assessment Follow up

## **Our Safety Journey**



### **BEHAVIOR BASED SAFETY: EXPERIENCE**

#### INTRODUCTION TO BEHAVIOR BASED SAFETY

- Defining what is behavior safety!
- New to all levels of organization
- Focused on Observations
- Industry starting to develop tools for methods of information delivery
- Setting quantifiable targets















### **BEHAVIOR BASED SAFETY: EXPERIENCE**

#### EARLY PHASES

- Observations-mostly focused on PPE and mostly
- requiring improvement(negative)
- Starting to engage work force on approaching others
- and intervention
- Responding to Observation simply Thank You for expression on caring
- Making Observations a part of daily toolbox talks and JSA's and weekly safety meetings
- Reward and Recognition for Obs. Starting to look at quantity & quality of observations
- Building a culture of making observation, engaging and responding to observations











# BASED SAFETY: EXPERIENCE

#### **Maturing Phase**

- Focus on Quality of observations and continue to meet and exceed obs. targets
- Encourage +ve observations and recognizing positive behaviors
- Introducing location specific O&I e.g. Office O&I
- SHES plans include Obs. and intervention including other aspects of work (health, security etc.)
- Reinforced JSA for all activities with behavior expectations
- Safety Champions emerge in the Workforce
- Introduced safety culture workshops

#### From the Desk of... Suresh Batra



Here at EPC5A we've recently celebrated several safety wins. Our Above Ground Installation team has celebrated 50,000 man-hours without a hurt. I'm also pleased to report that our Tree Felling Teams have worked without a hurt for the past 6 months. We are seeing a lot of good work in the environmental area as well with no corporate recordable spills (> 1 barrel) since the beginning of the project. This just goes to prove that being hurt-free is achievable when we all come together and commit to it!

As I look back, in mid-2011 the Pipeliner's team was facing a safety record that needed to be improved. The losses caused by the injuries in our team dominated our focus. I asked two basic questions: Why were we not

successful in embedding safety into all our work practices? And, what was causing our people to get injured on the job?

The dialogue with the team led to the development of our own set of guiding principles. We created a list of "Safety Leadership Maxims" – Fundamentals and Engagement that were to guide our journey to safety. These Fundamentals have been more recently supplemented by our "Pipeliners Principles". These Principles are golden safety rules to further guide our behaviors.

The key to these Fundamentals was to get ahead of the game and engage all of our Pipeliners. Instead of working on improving safety after an incident, our goal was to invest our energy resolving issues before an injury or spill happened. In the end, we felt like this would give us the team alignment and continuity necessary to ensure our success.

Our Focus on the Fundamentals was also developed to take on safety issues in a systematic way to address the unique nature of work in remote locations with small work groups. It covers a person's behavior while also targeting the challenging physical conditions and organizational factors we face. Trust, Accountability & Working Together as One Team

Leadership / Sakety Caltar

THE FUNDAMENTALS

Critical Activities have Bills Assessments and Method Scenemers,
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Olin with inclusion of demands

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None Mits Reporting & Assessment

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Final on High Potential Incident

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annuclations
# 8-Wankly Safety Mtg with Construction Sine Management
# Insuline PMECARI to Champion Suferly Initiatives
# Safety-Champion Program
Intimued Remote Works, FLS, ISA, C&L and Near Miss Training
ultural Survey - Follow-up and Actions
nview of SHE Monthly KPIs
grand late to chally

From our point of view, incident reduction practices are now becoming part of our culture - our daily habits and work activities. The idea is to engage all of our Pipeliners in this collective effort to control hazards and the injuries that result from them. I'm very proud to say our workforce is getting involved in this process. Just this month we



Ishmael Kire recently interacted and stopped an unauthorized equipment operator from working shout a valid operator's permit.

recognized two workers for outstanding safety contributions.

I would like to conclude by emphasizing the importance we place on people as our greatest asset. Nobody comes to work with the intention of getting hurt. Knowing this, we all must fully commit to engaging our workmates and focusing on the fundamentals to achieve a hurt free environment.

The choice is ours to make ....

Together we can create a better future for our family, PNG, and of course our workplace.

eracted Sam Wonuhali stepped in horized and watched out for a fellow

worker's safety by coaching an

equipment operator on how best to work on unstable ground.









### BEHAVIOR BASED SAFETY: EXPERIENCE

#### **Acceptance Phase**

- Sharing O&I outside of workplace with family and friends
- Created Tools for management engagement and visibility
  - Personal Safety plans
  - Manager Safety Walkdowns
  - Engaging Others
- Recognize Safety Champions to push behavior-based safety across all groups
- Safety Culture Workshops part of Safety Induction
  - O&I Program
  - Contractor participation w/incentives
  - Safety Champions
  - Remote work behavior expectations







#### Safety is a Journey

Saw gradual improvement and engagement



#### **Key Observations**

In remote and small groups workers were less visible and more prone to take risks



#### **Built in Risk Awareness**

Engagement of entire team with caring for self and others around. Participation of entire work force and Safety Champions program

#### **Safety as a Priority**

Safety became part of work activity rather than separate



### **Key Leading Indicators**

Indicators and expectations developed, reviewed and reinforced



Addressed issues before they become incidents

BEHAVIOR BASED SAFETY: PROGRESSION





Quicker dissemination of information



Use of pictures and videos (an important part of hazard recognition)

# BEHAVIOR BASED SAFETY: PROGRESSION

Areas that could be improved



Ease of use



Storage and distribution of documents



**Data Analytics** 

### **Safety Software Solution**



#### **Employee Engagement**

- Hazard Identification, Mitigation and Safety Communication.
- Employee participation that enhances an organization's safety culture.



#### **Innovative Technology**

- Software tool that is mobile and web capable.
- User-friendly experience
- Eliminates paper use

### **LEADING INDICATORS**

#### (WEB BASED APPLICATION)

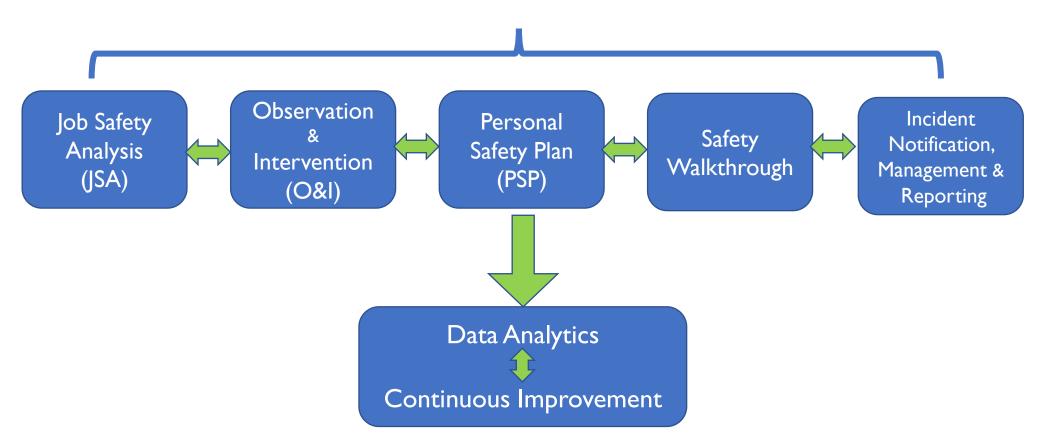




### **LEADING INDICATORS**

(WEB BASED APPLICATION)

#### **LEADING INDICATORS**

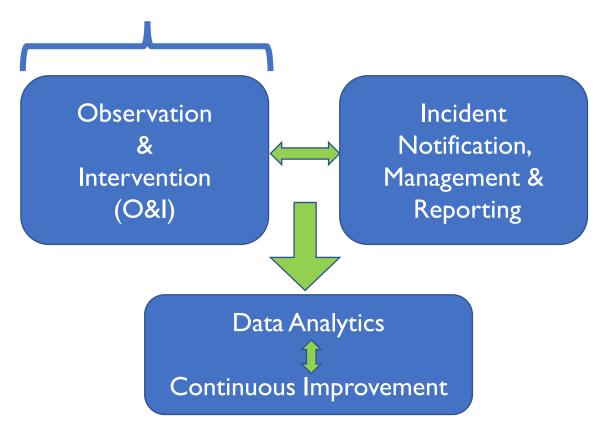


#### Strategies Towards Behavior based Safety Management

### **LEADING INDICATORS**

(MOBILE APPLICATION)

#### **LEADING INDICATOR**





#### **Strategies Towards Behavior based Safety Management**

#### COVID-19 SELF ASSESSMENT





### 01

Answer a few questions about COVID-19 symptoms and interaction.

02

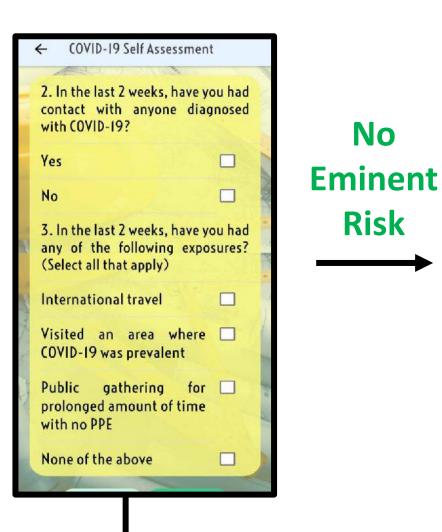
Users declare if they are symptom free or select which symptoms they are currently experiencing.

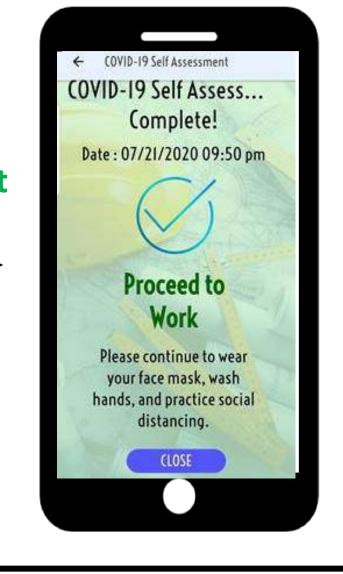
03

Additional questions determine if they have had possible exposure to COVID-19 individuals or areas.

04

Employers can efficiently and effectively assess and track the COVID-19 status of their workforce in real time.





#### Possible risk to co-workers

COVID-19 Self Assessment
Date : 07/21/2020 09:48 pm
Based on your selection(s), you are encouraged to:
STAY AT HOME and/or SEEK MEDICAL AUTON
SEEK MEDICAL AUTON
You should contact your Manager for next step actions

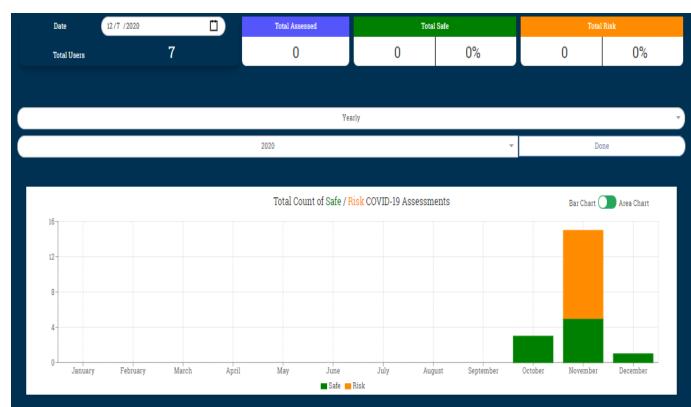
Please continue to wear your face mask, wash hands, and practice social distancing.

CLOSE

#### COVID-19 Self Assessment Report List

Start Date 7 /1 /2020	End Date ★ □ 7/27/2020	X 🗋 All 🗸	Safe/Risk			
COVID-19 Self Assessment Report List						
Q Search						
#	Date Submitted	User Name	Assessment Result			
1	07/27/2020	Sampath Nallasamy N	<b>O</b>			
: 2	07/27/2020	Sundaram N	8			
: 3	07/27/2020	Suresh Batra	<b>e</b>			
: 4	07/27/2020	Nagarajan K	۲			
: 5	07/26/2020	Sundaram N	0			
: 6	07/24/2020	Nagarajan K	0			
		1				

#### Covid-19 Report Summary



### FEATURES

·Data Analytics - Dashboard •Customizable Forms Picture and video uploading ·Links to regulatory information •Weather Alerts – Location based •Consistency in Reporting ·User friendly experience Location-based services Instant Notifications •Offline Data Capture

### VALUE ADDED

·Eliminate paper method •Employee engagement (practices, procedures, conditions, and behaviors) Increased awareness of safety expectations Improved Safety Performance (decrease in workplace incidents) Collect form data in remote locations even without an Internet connection

#### **Innovative Safety Software Product**

#### We Believe in Long-term Partnerships

#### **Driven by Mutually Beneficial End-Goals**

#### **Responsive, Efficient, and Accurate**



# ThankYou!

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### PRODUCT Overview



















